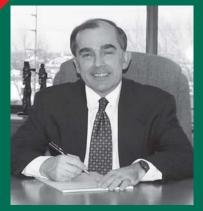
Social Edition: REPART OF THE PROPERTY OF THE



Rob Drake, Mayor

Inside This Issue:

- 3 City Hall & Administration
- 4 Public Safety
- 6 Public Involvement
- 8 Community Resources
- 10 Public Infrastructure
- 12 Quality of Life/Livability
- 14 E-Government
- 15 Beaverton City Library

YOUR CITY

CITY OF BEAVERTON NEWSLETTER

SPECIAL EDITION ~ SPRING 2004

Interesting & Unusual City Data

We work hard to bring citizens interesting, timely and helpful information in each issue of *Your City*. This special edition '*Your City by the Numbers*' should provide a lot of information about Beaverton and your City government. Our goal is to provide factual "did you know" types of information in a fun and interesting format. In addition, we want you to know the types of work accomplished and the numbers generated by the City of Beaverton.

In many ways Beaverton is a unique city. We enjoy a high quality of life and have a strong sense of community. We have evolved into a large city in a short period of time, yet I think we have managed to retain a fresh, friendly and open outlook.

The official US Census happens every ten years and was last taken in 2000. In the previous ten years, we grew nearly 43% to almost 80,000 citizens. We rank as the sixth largest city in Oregon. Explorers discovered our area in 1790. The Tualatin Indians first occupied the area until the late 1840's, when early settlers arrived, attracted by Beaverton's fertile soils and free government-issued land. Our downtown area was once a massive beaver marsh. The City officially incorporated in 1893 and began in the area south of Canyon Road south to 5th Street by Beaverton's City Library. We had less than 6,000 residents in 1960 and grew to 30,000 in

Manufacturing; education, health & social services; and professional, scientific, management, administrative & waste management services, dominate our workforce and industry –

accounting for nearly half of our employment base. Our median family income is over \$60,000, while 5% of our population falls below the poverty level. Our population has become far more diverse. Our racial/ethnic population includes 78% white, 11% Hispanic or Latino, 11% Asian-Hawaiian-Pacific Island and the remainder is mixed.

Though all of our data and numbers are interesting, helpful and informative, they only represent work products, current statistical information and our general community status. They don't represent our most important resource and asset – our citizens.

As we face the many challenges shared by all American cities, I believe our citizens give us the edge in meeting those challenges. Our citizens make the difference in dealing with crime, pride in their neighborhoods and involvement in their community. I'm convinced that our "numbers" as a community, because of our citizens, will always positively reflect a high quality of life and our continued strong sense of community.

• Rob Drake, Mayor

Mayor's Hotline

Your interests and concerns are important to me. A phone line is available 24 hours a day for citizen calls: (503) 526-3700. Messages will be checked daily, and if you leave your name and number, a staff member or I will respond to you as quickly as possible.

Your City By the Numbers

The City of Beaverton

■Form of Government: Strong Mayor - Mayor/Council

Year of City Incorporation: 1893

■Population of Beaverton in 1893: **400**

■ Population: **79,010** (2003 estimate by Portland State University Population Research Center)

■Percentage Population Change 1992-2002: +76.9%

■Population Density:(residents per unit area) **4,534/square mile**

■City Size: 17.2 square miles

■Elevation: 189 feet

Coordinates: (latitude/longitude) N 45° 29.14 W 122° 48.09

■ Median Family Income: \$60,289

■ Percentage of Families Below Poverty Level: 5.0%

Percentage of Home Ownership: **47.7%** (*Source: 2000 Census*)

■Unemployment Rate: **8.2%** (current estimate for Portland Metropolitan Area)

■Workforce Distribution (Three largest employment sectors):

•16.7% Manufacturing

•15.8% Education, Health & Social Services

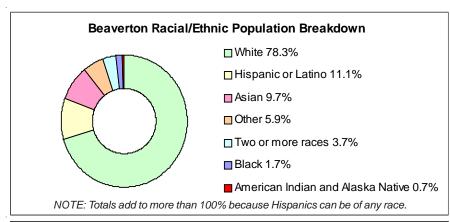
•14.9% Professional, Management, Administrative & Waste Management Services

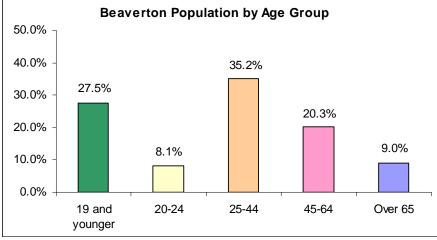
Number of Businesses with Beaverton Business Licenses: 5,093

Number of Public Schools: **46** (elementary, middle and high schools)

Number of Public School Students: 35,329 (third largest district in Oregon)

■Percentage of Beaverton Students Planning to Attend College: 93%





YOUR CITY

Linda Adlard, Editor Published by

THE CITY OF BEAVERTON

P.O. Box 4755 Beaverton, OR 97076

http://www.ci.beaverton.or.us

This information is available in large print or audio tape. To request alternative formats, call (503) 526-2554 V/TDD.

THE CITY'S MISSION:

"Preserve and enhance Beaverton as a responsive, dynamic, attractive and safe community."

Rob Drake, Mayor

Forrest Soth, Council President
Betty Bode, Councilor
Dennis Doyle, Councilor
Fred Ruby, Councilor
Cathy Stanton, Councilor

COUNCIL GOALS:

- 1~Preserve and enhance our sense of community.
- 2~Use City resources efficiently to ensure long-term financial stability.
- 3~Continue to plan for, improve and maintain the City's infrastructure.
- 4~Provide responsive, cost effective service to the community.
- 5~Assure a safe and healthy community.
- 6~Manage growth and respond to change consistent with maintaining a livable, full-service city.
- 7~Maintain Beaverton as a regional leader in cooperative efforts with other agencies and organizations.
- 8~Provide and support a highly qualified and motivated City work force.

Your City By the Numbers: City Hall & Administration

City Services: Inside City Hall

City Finances

The City's net operating budget for this current fiscal year is \$76 million. The total budget for the City is split into 26 different funds with the major funds broken down as follows:

	Fund	Operating
Major Fund	Budget	Budget %
General Fund	\$29,784,194	39%
Water Fund	\$11,007,368	14%
Library Fund	\$4,131,336	5%
Sewer Fund	\$3,576,296	5%
Storm Drain Fund	\$3,628,922	5%
Capital Projects Fund	\$3,645,085	5%
Street Fund	\$2,733,693	4%
Building Inspection Fund	\$2,583,123	3%

The assessed value of property within Beaverton used for tax purposes is \$5.4 billion. This figure results in an estimated \$20,464,389 in property taxes that the City anticipates receiving this fiscal year.

Our permanent tax rate is \$4.618 per thousand dollars of assessed value, but the City only utilizes \$3.528 of this figure. The dollar value of this unused portion of our permanent tax rate is \$5,907,755.

As a result of our strong financial positions, the City's general obligation bond ratings are considered the second highest (AA and A2) from the industry's highest ratings of AAA and Aaa. Both rating agencies (Standard and Poor's and Moody's Investor Services) mention the City's moderate debt levels and strong financial performance and unreserved cash balances.

The City's water revenue debt holds similar underlying bond ratings of A+ from Standard and Poor's (third highest rating) and A2 from Moody's (second highest rating). Both agencies state the City's water system reflects strong financial performance and a stable outlook. The City insured the water bonds with 'bond insurance' which resulted in an insured ratings of AAA and Aaa, which are the highest ratings the industry offers.

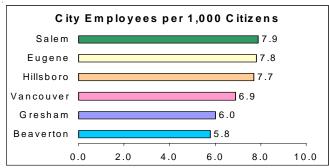
Human Resources

The Human Resources Department partners with managers and employees to deliver strategic and professional services that support a safe, respectful and productive environment, that attracts and retains a high-quality workforce and that maximize individual and organization performance. Our HR programs are also designed to optimize contributions to City Council goals and minimize the risk to the organization.

The City has 440 full-time equivalent positions with the average tenure of a City employee being 8.7 years. Last year, the City received 6,480 applications for the 73 job openings that were open for recruitment. Approximately

20% of the applicants were Beaverton citizens. The number of employees per 1,000 citizens for our City is low compared with other comparably-sized cities in the region.

Information Systems Division

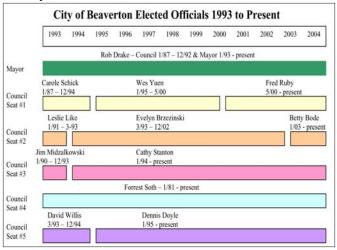


The Information Systems Division (ISD) coordinates voice, data, image and video at three City locations - City Hall, Operations Center and the City Library. The City has nearly 550 personal computers at these three sites. In addition to these computers, the Division is responsible for 61 laptop computers, 207 printers, 27 scanners, and 45 servers. Last year, the Help Desk responded to over 5,000 requests for assistance from City staff.

General Services

The General Services program is located in the Mayor's Office, and is comprised of the City Recorder, Records Management, Elections Administration, Mayor's Office reception, and other services including maintenance of City Ordinances, resolutions, contracts and agreements.

The City Recorder is responsible for keeping minutes for all City Council meetings. In a typical year, the City Council meets thirty-two times with the average meeting lasting two hours in length. Since 1893, our City has been served by 26 Mayors and over 96 City Councilors. Our longest serving public official today is City Councilor Forrest Soth, who started his tenure on City Council in January 1981.



Your City By the Numbers: Public Safety

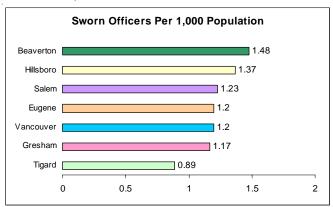
Beaverton – A Safe Community

The City of Beaverton has several departments that work together and in partnership with citizens to keep Beaverton a safe community. Our commitment to public safety has recently been recognized in a national ranking for safest cities larger than 75,000 people. In addition to being ranked as the safest large city in Oregon, we improved to the 47th safest city in the United States out of 350 cities.

The primary City departments involved with public safety in Beaverton are the Police Department, City Attorney's Office, the Municipal Court, the Emergency Management Program, Community Emergency Response Teams (CERT), the Operations Department and the Community Development Department.

Getting to Know Your Police Department

There are currently 117 sworn Beaverton Police Officers, representing 81% of the Department's staff. This translates into 1.48 sworn police officers for every 1,000 Beaverton residents. The following chart shows how Beaverton compares to other area cities (other cities based on 2003 data):



Police - Calls for Service

In 2003, Beaverton Police responded to 110,779 calls for services; an average of 303 calls a day. The average response time for Priority One calls (any crime or incident where there is an immediate or potential threat to life or property) is 4.7 minutes.

Drop in Beaverton Crime Rate

Beaverton's Overall Crime Rate decreased 1.4% in 2003.

- •Serious Person Crimes decreased 16.5% (Homicide, rape, robbery, aggravated assault)
- •Serious Property Crimes increased 4.4% (Burglary, theft, motor vehicle theft)
- •Part 2 Crime decreased 8.2% (Simple assault, forgery, fraud, vandalism, driving under the influence, etc.)

The War on Drugs in Beaverton

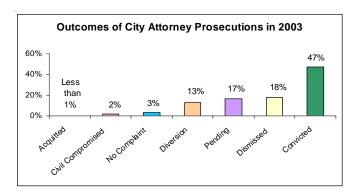
The Westside Interagency Narcotics Team (WIN) located and processed 75 Methamphetamine labs in

Washington County in 2003. WIN located and processed the most meth labs of any county in the state. Over \$6.5 million in illegal narcotics were seized in 2003.

Prosecuting Criminals in Beaverton

The City of Beaverton operates a Municipal Court that processes misdemeanor crimes, major traffic crimes, traffic violations and City infractions. The City Attorney's office is responsible for the prosecution of these cases.

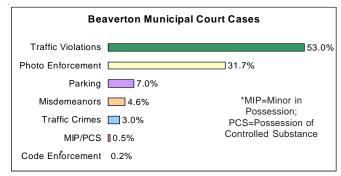
The City Attorney's Office also provides legal advice to all departments and the City Council. They work closely with Risk Management in the processing of claims against the City.



Getting to Know Your Municipal Court

The Beaverton Municipal Court is the first municipal court in the country to become paperless. The judges are able to review all case information on a computer. The paperless system has realized a 51% gain in performance for the City. The system saves \$250,000 per year on forms alone. This has helped the City provide better customer service to citizens.

The court processes mostly traffic violations, representing 84.7% of all cases when combining traffic violations and photo enforcement.



The Most Common Types of Cases Heard

The most common charges for each of the case types are listed on the next page. More serious cases (felonies) are handled by the Washington County Circuit Court.

Your City By the Numbers: Public Safety

Traffic Crime or Misdemeanor	% of Case
1.DUII (Driving Under the Influence)	19%
2.Theft II (Between \$50 - \$750)	10%
3.Theft III (Less than \$50)	8%
4.Driving While Suspended	7%
5.Harassment	5%
Traffic Violation	% of Case
1.Speeding	43%
2.Disobey a Traffic Control Device	
(running red lights & stop signs)	20%
3.Driving Uninsured	9%
4 D : : While 1 1	60/
4.Driving While Suspended	6%
4.Driving While Suspended 5.Failure to Use a Safety Belt	6% 5%

Other Types of Public Safety Programs: Citizen Volunteers Responding to Emergencies

The City began a Community Emergency Response Team (CERT) Program in 2003. CERT prepares citizen volunteers to assist emergency responders when disaster strikes. Volunteers are trained in a variety of areas including: disaster preparedness, fire safety, disaster medical care, and light search & rescue.

The pilot class consisted of 12 City staff who graduated in August. The first community team graduated in September with 13 graduates. Since December 2003, 165



Beaverton's First Citizen CERT Team

citizens have registered or indicated interest in the program. If you are interested in volunteering for the CERT program call (503) 350-4085.

Disasters and Building Codes – A Historical View

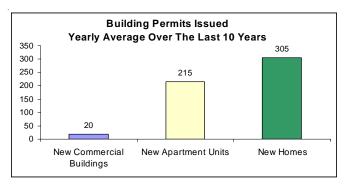
Modern day building codes have developed over thousands of years often in response to disasters. Disasters such as the burning of Rome, the Great Fire of London and the Chicago Fire, resulted in the use of building separation and firewalls that create barriers to stop the spread of fire.

One of the earliest known (and very strict) building codes is the one Babylon's King Hammurabi (17th Century BC) developed.

George Washington and Thomas Jefferson encouraged development of building codes to provide minimum standards for health and safety to the citizens of the newly formed United States.

Building Codes in Beaverton

During the last ten years, over 296,000 inspections have been performed by the Building Division. The Division averaged 19 inspections per inspector per day during this time. Not all of the work you do on your home requires a building permit. For detailed information about what work requires a permit, look on the City's Web site at www.ci.beaverton.or.us.





LEAD: Let's Eliminate Aggressive Driving

Citizens may call the **Aggressive Driving Hotline** at **(503) 526-2231** to report aggressive drivers. The LEAD program will mail a letter to the registered owner of the vehicle notifying them that their vehicle was reported as having been driven in an aggressive manner. The driver will be given educational information about the dangers of aggressive driving. They will also be informed that the point of the letter is to modify driving behavior. No ticket will result from this warning letter. If you want to report an aggressive driver, call the Aggressive Driving Hotline and leave the following information:

- •The date of the incident;
- •The location of the incident:
- •The time of the incident:
- •The color of the vehicle;
- •The vehicle make;
- •The vehicle model:
- •A description of the aggressive behavior;
- •The license plate number and state of origin.

Your City By the Numbers: Public Involvement

Promoting Public Involvement in City Government

The City of Beaverton strongly supports and encourages public involvement in city government. Why? Public involvement in government can enhance the decision making process and better ensure that policies and programs reflect the needs and interests of the community. From serving on a City board, to chairing a Neighborhood Association Committee meeting, to attending a public hearing, the City provides a variety of opportunities to become involved.

Neighborhood Association Committees (NACs)

The City of Beaverton has granted formal recognition to 13 NACs. NAC meetings provide neighbors with the opportunity to learn more about and discuss issues affecting their neighborhoods and City. NAC membership is open to anyone who resides, owns a business, or represents an organization within the boundaries of the NAC.

The City provides a variety of support to the NACs through the Neighborhood Program, including distributing meeting information. Last year, the Neighborhood Program produced and distributed approximately 90 separate mailings to the NACs, totaling over 45,000 pieces. NAC mailings typically include a meeting agenda,

Beaverton Neighborhood
Associations
City of Beaverton
Beaverton

Report Creek

Report

meeting minutes and land use bulletin.

Ever wonder which is the smallest NAC? It's the West Slope NAC at .47 square miles. The largest is Five Oaks NAC at 2.64 square miles.

Boards & Commissions

Another important way the City promotes public involvement is through its boards and commissions. Cur-

rently, the City has 14 boards and commissions and three foundations: eight advisory boards, such as the Beaverton Committee for Citizen Involvement and the Bicycle Advisory Committee; and six decision-making boards, including the Traffic Commission and Board of Design Review.

Over 150 Beaverton area residents volunteer their time, knowledge, and experience to their community, often spending several hours each month discussing City issues and policies. For example, the Traffic Commission meets monthly (there are occasional exceptions), often for several hours each meeting to review, discuss, and deliberate issues related to traffic management and safety. Over the course of nine meetings in 2003, the Commission (in conjunction with the City's Engineering Department staff) reviewed 22 issues on consent agenda, and held public hearings on 23 issues for a total of 45 issues considered. Of these, 41 issues were related to traffic and four dealt with

What are the 17 City Boards, Foundations and Commissions?

- •Arts Commission
- Arts Foundation
- Bicycle AdvisoryCommittee
- Board of Construction Appeals
- Board of Design Review
- Budget Committee
- Citizens with Disabilities
 Advisory Committee
- •Committee for Citizen Involvement
- Historic Resource Review Committee
- •Human Rights Advisory Commission
- Library Advisory Board
- Library Foundation
- Mayor's Youth Advisory Board
- •Planning Commission
- Senior Citizens Advisory Committee
- Sister Cities Foundation
- •Traffic Commission

funding. At the public hearings, the Commission received written testimony from 80 people and oral testimony from 41. The testimony received played an integral part in the decisions recommended by the Traffic Commission to the City Council.

Your City By the Numbers: Public Involvement

Public Involvement Meetings, Activities and Events

On almost any day or night during the week there is a public involvement opportunity of some sort taking place in the City. Whether it is a NAC meeting, public hearing, or other City-sponsored activity, there are a variety of ways to be involved. Below are just a few examples from 2003:

Neighborhood Picnics: Approximately 1,200 Beaverton residents attended the City's four Neighborhood Picnics in 2003. The picnics, which take place in neighborhood parks throughout the City, provided citizens with the

opportunity to meet with the Mayor, City Councilors, as well as pick up information regarding the Mayor's Office programs including Code Services, the Beaverton Arts Commission, and Economic Development.

- Public Hearings: In 2003, Community Development Department staff provided support at 41 Planning Commission and 32 Board of Design Review Public Hearings.
- ■City Learning Series: The Neighborhood Program's City Learning Series offered 14 introductory classes on City government in the spring and fall of 2003.
- ■NAC/BCCI Meetings: Over 2,000 citizens participated in NAC, Beaverton Committee for Citizen Involve-

PICNICS IN THE PARK 2003









ment, and other committee meetings, such as the Beaverton SummerFest Parade Committee, in 2003.

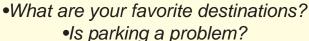
- Traffic Calming: The Engineering Department staff worked with six different neighborhoods to develop appropriate traffic calming for their neighborhoods.
- Parade Theme Contest: Thrill-seeking Beavertonians submitted nearly 30 entries to the City's Parade Theme Contest. Incredibly, Beaverton area resident Glen York won for the third time in four years.

Public involvement in City government is easy and effective. For more information, check out the City's Web site at www.ci.beaverton.or.us.



Downtown Beaverton: Tell us what you think!

•Do you know where downtown Beaverton is?



•What improvements do you think are needed?

The City of Beaverton appreciates your views, and invites you to take a short survey that will assist in the development of your Downtown.



If you would like to complete a survey, and do not have access to the internet, please call (503) 526-2533.



Your City By the Numbers: Community Resources

Services to the Beaverton Community

Beaverton Community Center

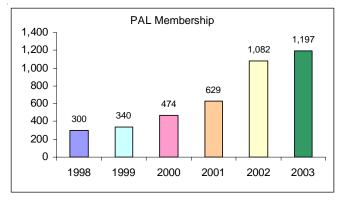
Adjacent to the City Library and City Park, the Beaverton Community Center provides affordable and centrally located meeting space for community groups in our City. In an average month, the Center provides space for 185 meetings and 490 hours of usage in its three different meeting rooms. Over 100 community groups and individuals, representing a diversity of interests and activities, have utilized the Center in the past six months. Citizens can check availability and reserve rooms in the Center, as well as other public meeting rooms offered by the City, on the City's Web site (www.ci.beaverton.or.us).

Beaverton Resource Center

With the opening of the new City Library in 2000, the City took advantage of the old library /building at the corner of Hall Boulevard and Allen Boulevard by partnering with the Beaverton School District and the Police Activities League (PAL) to create the Beaverton Resource Center. The Center is home to a number of important community resources including the Beaverton School District Welcome Center, PAL Youth Center, Asian Health and Service Center, and two public meeting rooms.

The Welcome Center provides a myriad of services to the growing diversity within the student population of our schools. Among the 5,300 enrolled English Language Learners (13% of total district enrollment), 77 different languages are represented. Nearly 65% of these students are in elementary school.

The PAL Youth Center provides recreational, educational, athletic and cultural programs for underserved youth in our community. Average daily attendance at the Youth Center is 105 children. With the opening of the Youth Center in 2001, PAL membership grew tremendously and continues to expand.



During the past month, a new community resource opened within the Resource Center facility with the opening of the Asian Health and Service Center. This organization has been providing services to the Asian community in Portland for over 20 years. With the increasing Asian population within Beaverton, the Center opened this second office to provide services to their Beaverton clients in a more convenient location.

Virginia Garcia Memorial Health Center

Another recent newcomer to our City is a new community health center operated by Virginia Garcia Memorial Health Clinic. The new clinic is located in the Cedar Hills Crossing shopping complex and shares clinic space with an adjacent OHSU clinic. The clinic was brought to our City through a partnership effort that includes the City of Beaverton, Providence Health Systems, and OHSU. The clinic is projected to provide medical and dental care to 3,800 residents in its first year of operation. In the future, the clinic will relocate to a new, larger facility that is being planned in downtown Beaverton. The new facility will allow for an increase to 10,000 patients being served by the clinic.

Elsie Stuhr Center

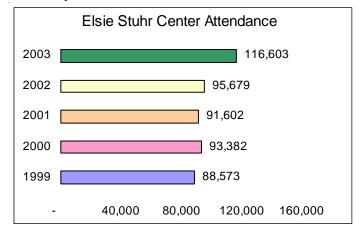
For 29 years, our community has benefited from the many programs and services offered at the Elsie Stuhr



Center. The Center is designed for adults 55 years and older and offers a wide variety of classes, tours, special events, a fitness center,

lunch and socialization opportunities. The Center, which is located at 5550 SW Hall Boulevard, is owned and operated by the Tualatin Hills Park and Recreation District.

The Center provides an average of 440 different classes and programs in a typical month. Beaverton Loaves & Fishes operates out of the Elsie Stuhr Center and serves lunch on-site to an average of 350 seniors per week, as well as delivering 1,300 meals-on-wheels per week in the community.



Your City By the Numbers: Community Resources

Dispute Resolution Center

The Dispute Resolution Center is a service of the Mayor's Office providing mediation services and conflict resolution education for citizens of Beaverton since 1988. The Center's twenty-five mediators are professionally trained community volunteers who are skilled in communication and conflict resolution. Mediation is free, confidential, voluntary, and a good alternative to going to court. In 2003, the Center handled 190 cases that ranged from neighbor issues such as noise or noxious vegetation to conflicts between business owners and customers.

In addition to mediation, the Center has an ongoing commitment to teach citizens about the nature of conflict, and how they can better manage and resolve everyday conflict in their lives. In 2003, the Center trained 1,495 individuals in conflict resolution skills and mediation.

Community Gardens

Beaverton Community Gardens promotes and provides gardening and horticultural opportunities at sites for the physical and social benefit of the people and neighbor-

hoods of Beaverton. Community Garden participants grow vegetables, flowers and small fruit plants. The City currently has three garden sites. The first is the Welch Centennial Garden located at 10th Street and Erickson Street and has 14 garden plots. The second is the Kennedy Garden located at 103rd Street and Kennedy Street and has 85 garden plots. The third garden is the

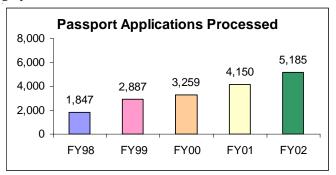


Community Center Garden located behind the Beaverton Community Center on Hall Boulevard. This brand-new garden contains 22 garden plots. The popularity of the Community Garden program is reflected in the fact that in 2003, all of the available garden plots were reserved by residents in our community.



Passport Application Center

The City of Beaverton has operated a United States Passport Application Center within City Hall since 1999. At the Center, US citizens can conveniently apply for renewals or new passports. In fiscal year 2002, the Center processed 5,185 applications for passports. Growth in passport applications has been steady as illustrated in the graph below.



For More Information About...

...scheduling the use of a room in the
Beaverton Community Center, the Resource
Center or the City Library, go to
www.ci.beaverton.or.us
and follow the link to "Public Room Reservations."

..the **Beaverton Community Center**, contact (503) 526-2565 or <u>Citymail@ci.beaverton.or.us.</u>

...the **Beaverton Resource Center**, contact (503) 350-4071 or Citymail @ci.beaverton.or.us.

...the Virginia Garcia Memorial Health Clinic, contact (503) 352-6015.

> ...the Elsie Stuhr Center, contact (503) 643-9434 or www.thprd.org

...the **Dispute Resolution Center**, contact (503) 526-2523 or <u>DisputeMail@ci.beaverton.or.us.</u>

...the Community Garden Program, contact (503) 350-4019 or Gardenmail @ci.beaverton.or.us.

...the **Passport Application Center**, see the Passport link at <u>www.ci.beaverton.or.us</u> or contact <u>financemail@ci.beaverton.or.us</u>.

Your City By the Numbers: Public Infrastructure

Streets, Water and More!

Beaverton City Council Goal #3 is "Continue to plan for, improve and maintain the City's infrastructure." Two City departments, Engineering and Operations, are responsible for successfully accomplishing this challenging goal.

Street Sweeping and Storm Drainage

The City reduces the potential for flooding, enhances water quality, and provides debris free streets through monthly street sweeping and proper maintenance of drainage systems. The removal of trash, dirt and sedimentary material that contain heavy metals and hydrocarbons reduces the possibility of pollutants entering the Tualatin River and its tributaries.

Sweeping and Cleaning

•Total Miles of Streets Maintained	201
•Curb miles swept per month	662
•Catch basins cleaned per month	708
How many are there?	
•Miles of Storm Drain Culverts	201
•Storm Water Drainage Manholes	3,957
•Catch Basins	8,493
•Miles of Storm Ditches	3.8
•Storm Grates	48
•Storm Detention Pipes	105
•Public Drainage Facilities	232
•Storm Water Filters	12





City Street Sweeping

Storm Drain Filters

Sewer System Maintenance

The City maintenance of the sanitation sewer system includes cleaning with high velocity water pressure, video scanning of the main lines with self-propelled closed circuit cameras, removing roots through chemical treatment, mapping and maintaining data on a computer management system for future use by citizens, contractors and other City departments.

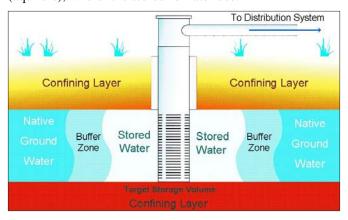
How many are there?

•Lineal Feet of Sewer Lines	1,331,755
•Sewer System Manholes	6,798
•Cleanouts	489

Water

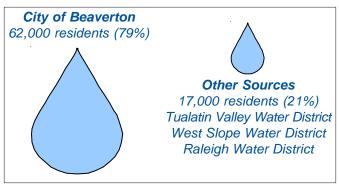
The City can draw up to 15 million gallons per day of treated drinking water from the JWC water treatment

plant. When water demand is high and the Tualatin stream flow is low, Hagg Lake and Barney Reservoir are used to release water to the river in summer months. Beaverton is a regional leader in the use of Aquifer Storage and Recovery (ASR), which is used to augment the drinking water supply in reservoirs. ASR involves injecting treated drinking water into natural underground basalt formations (aquifers), where it is stored for later use.



Water Source

How many Beaverton residents receive their water from the City?



How much water?

 Average daily consumption 	8.72 million gallons
•Highest day demand	16.6 million gallons
•Yearly water reservoir rights	2.7 billion gallons
Capital Projects	

A capital improvement project (CIP) is undertaken for purposes of rehabilitating, replacing, or expanding the



City's infrastructure, including streets (such as asphalt overlays), traffic signals, and the water, sanitary sewer and storm drain systems. Capital improvements are designed to maintain appro-

Your City By the Numbers: Public Infrastructure

priate service levels to existing City residents and businesses, and to accommodate population growth.

How much?

CIP Projects, Fiscal Year 2003 - 2004:

- •125th Avenue Extension (N/S Arterial) Phase 1
- •Hart Road (165th Avenue to Murray Boulevard)
- •Farmington Road Design (Hocken-Murray)
- •Hall-Watson Beautification Project, Phases 1 and 2
- •Lombard Avenue Waterline (Farmington Rd Broadway)
- •Safety Improvements on Murray Blvd South of Allen
- •170th Drive Traffic Calming
- •Heather Lane Traffic Calming
- •West Slope Sanitary Sewer Rehab
- •Fanno Creek Trunk Sanitary Sewer Rehab
- •US26 (Hwy 217-Sylvan) Sewer Reconstruction
- •Erickson Avenue Sanitary Sewer Improvements
- •Cedar Hills Boulevard, Phase 2

Information on current Capital Improvements Plan (CIP)

ALLES DENNE DE LA CONTROL DE L

projects, including the clickable CIP Projects map shown here, is available at: www.ci.beaverton.or.us.

Transportation

Types of transportation issues that the City reviews include: parking issues, traffic calming, speed zoning, lane/ crosswalk striping, stop sign control, traffic signals, turn restrictions, review of land development projects and

projects related to opportunities for enhanced bicycle and pedestrian circulation and safety.

How many?

•Number of traffic issues reviewed yearly 125 - 140

Traffic Devices

The traffic signal system is maintained by the City, although the ownership is shared by City, County, and State.



Traffic signals.

How many traffic signals?

Signs

The City is responsible for maintaining various traffic signs.

How Many?

- •Regulatory Signs 5,058 •Warning Signs 4,264
- •Guide Signs 4,640
- •Informative Signs 1,658

Landscape/Urban Forest

landscapes, and street trees.



Traffic signals.

The City provides landscape and tree maintenance to a variety of City-owned properties including building facility landscapes, major arterials and collector street right-of-way landscapes, wetlands and storm drainage channels, pedestrian paths, water facilities

How many?

•Developed landscapes	74.03 acres
•Undeveloped landscapes	30.89 acres
•Pedestrian paths and borders	13.09 acres
•Trees maintained by City	4,425
•Hanging flower baskets	320

City Facilities

The City maintains five public facilities:



City Hall 87,748 square feet



Beaverton Library 69,500 square feet



Resource Center 22,597 square feet



Operations Center 73,334 square feet



Community Center 9,274 square feet

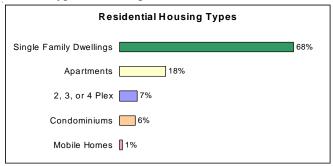
If you have questions about City infrastructure, call the Operations and Maintenance Department at (503) 526-2220.

Your City By the Numbers: Quality of Life/Livability

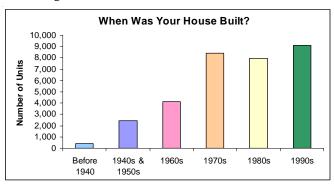
Living in Beaverton

For many reasons, the City of Beaverton enjoys a reputation as a livable city with a high quality of life. The City's livability can be seen in its clean, safe, and vibrant residential neighborhoods; stable business environment, and emphasis on planning for and managing the various changes facing the City.

The City's neighborhoods provide a wonderful environment in which to live, raise a family, or enjoy one's retirement. Housing in our residential neighborhoods is as varied as the residents. The following chart illustrates the different types of housing:



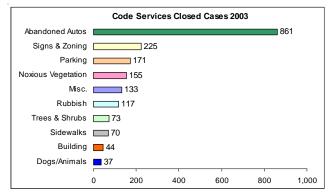
And, you may be interested to know when the majority of housing was built in Beaverton:



Code Services Program

The City's Code Services Program plays an important role in ensuring that the City's neighborhoods are clean and safe. Code Services staff provide educational information about the City's codes to the community and work with residents and businesses to improve situations where a property is out of compliance with a City code.

In 2003, the three Code Services staff members processed 1,886 complaints, with 98.5% being resolved through voluntary compliance. The remaining 1.5% resulted in citations being issued to the property owners. Abandoned autos represented 46% of the total number of complaints. Signs and zoning violations followed, representing 12% of the total complaints. The chart at the beginning of the next column illustrates the types of cases processed in 2003:



Solid Waste and Recycling

The City's commitment to providing cost-effective and efficient solid waste and recycling services to its residents assists in maintaining a high level of cleanliness and safety in the neighborhoods and throughout the City. Under the City's franchise system, neighborhoods are served by their hauler rather than by multiple haulers driving trucks through the neighborhoods on varying schedules. Not only does this system help to minimize noise in the neighborhoods it also enhances every neighborhoods' safety. Additionally, the franchise system ensures that residents and businesses pay some of the lowest solid waste and recycling fees in the Portland area:

Monthly Garbage Rates (for 32-gallon service)

•Hillsboro **	\$17.77
•Beaverton *	\$18.00
•Portland **	\$18.75
•Tigard**	\$18.75
•Gresham*	\$19.00
•Washington County**(unincorporated areas)	\$19.65
•Clackamas County*(unincorporated areas)	\$21.10
•Milwaukie*	

^{*} indicates weekly yard debris service;

The City is committed to promoting recycling and to meeting the overall goal to recycle 69% of garbage by the year 2009.

Beaverton Arts Commission

Access to the arts is important to Beaverton residents. The Beaverton Arts Commission has served the Beaverton community for 21 years. The Arts Commission has 15 volunteer board members who, annually, secure 225 financial contributors and over 260 volunteers. Additionally, the Arts Commission raises over \$30,000 to support arts and cultural programs in Beaverton and uses the talents of 250 local visual and performing artists annually.

One of the largest activities sponsored by the Arts Commission is the annual 'Arts Showcase' held at the Beaverton City Library for two weeks in February. Showcase features over 100 exceptional works of art by

^{**} indicates every other week yard debris service.

Your City By the Numbers: Quality of Life/Livability

local and regional artists in a variety of media. Last December, the Arts Commission facilitated the installation of a metal sculpture, Stele #5, in downtown Beaverton at the corner of Farmington Road and Hall Boulevard.

Sister Cities Foundation

Beaverton residents stay in touch with the world through participation in the City's Sister Cities Foundation, which promotes understanding and closer ties between Beaverton and its six Sister Cities:

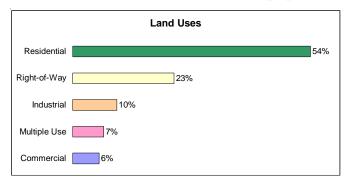
- •Gotemba, Japan
- •Hsinchu, Taiwan R.O.C.
- •Cheonan, Korea
- •Birobidzhan, Russia
- •Trossingen, Germany
- •Cluses, France

The 18-year old program has facilitated the visit of 86 Beaverton School District teachers to Japan & Taiwan and has awarded over \$18,000 in scholarships to students in both public (41) and private (30) schools. Funds to provide these scholarships were earned by the program's annual dinner/auction. Over the years, 87 total local citizens have volunteered their time and talents to the program, with 12 of those members serving as Chair.

Economic Development

The business community plays an important role in making Beaverton a livable city in which to live, work, and play.

The chart below breaks down how land is used in the City. You will note that seven percent is categorized as "multiple use," meaning that various uses, such as residential and commercial exist, on the same property.



Did you know that there are:

- ■5,093 businesses operating in Beaverton
- ■32,822 employees of businesses in the City of Beaverton (March 1, 2004, City Business License Data)
 Small businesses are the overwhelming majority of

businesses in Beaverton. 81% of businesses in Beaverton employ five or fewer employees. A breakdown of the remaining 19% is below:

•6-10 employees	8.4%
•11-20 employees	5.0%
•20+ employees	5.8%

Community Development Department

The Oregon Land Use Act of 1973 put into place a framework for implementing and governing statewide land use planning. Among the provisions included in the Act were requirements that local governments prepare and adopt Comprehensive Plans consistent with statewide planning goals and enact zoning and other ordinances to implement the plans. Currently, there are 19 statewide planning goals covering such issues as Economic Development and Transportation. Another important provision is a requirement that opportunities for public involvement in the land use planning process be provided at all levels of government.

The City of Beaverton meets the State's requirements in a number of ways, allowing the City to manage development in a proactive and participatory manner. Below are just a few examples:

- ■The City's Development Code requires a mailed notice to property owners within 500 feet of a proposed development application that requires a public hearing and 200 feet for a development application where the City's Community Development Director is the decision-making authority. The City's requirement for mailed public notice far exceeds the State's requirement of 100 feet.
- In 2003, the City's Community Development Department (CDD) provided support at 73 Planning Commission and Board of Design Review Public Hearings regarding land use and development issues.
- ■CDD staff handled 3,272 non-scheduled walk-up requests and 2,597 telephone requests.
- ■2003 also saw CDD receive 860 land use applications and 48 site development applications.
- For nearly two years, the City has actively participated in a region-wide process to identify and assess natural resources in the Tualatin Basin in order to determine whether or not to allow or prohibit development in certain areas.

For more information:

...about **Code Services**, contact (503) 526-2270 or codeservmail@ci.beaverton.or.us.

...about **Solid Waste & Recycling**, contact (503) 526-2665 or recyclingmail@ci.beaverton.or.us.

...about the **Sister Cities Foundation**, contact, (503) 526-2499 or sistercitiesmail@ci.beaverton.or.us.

...about the **Beaverton Arts Commission**, contact (503) 526-2288 or artsmail@ci.beaverton.or.us

...about **Economic Development**, contact (503) 526-2456 or <u>economicdev@ci.beaverton.or.us</u>

...Community Development, contact (503) 526-2493 or cddmail@ci.beaverton.or.us

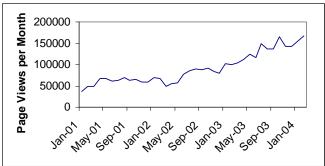
Your City By the Numbers: E-Government

Virtual City Hall

The mission of our City's Web Development and Support program is to provide a 24-hour "Virtual City Hall" for our citizens. In the past year, we have actively moved beyond simply posting static Web content to posting more dynamic and interactive content that enables citizens to transact business and utilize City services via the Internet.

Since our most recent Web redesign in February 2003, growth in the number of Web users has been quite strong with our Web site averaging 160 thousand page views per month.

The City's Web site averages approximately 5,000 page views per day. Although the majority of Web visitors are from Oregon, nearly 2.5% of visitors are from outside the



United States.

Popular on-line services

The service that is used the most by the public is the ability to apply for current City job openings online. Last year, nearly 75% of the 6,480 applications that the City received were submitted on-line. Other popular sections of our web page include:

•Beaverton Police	7,155 page views per month
•Map Center	1,485 page views per month

•New to Beaverton 1,038 page views per month

•Bid Advertisements 1,140 page views per month

Doing Business On-Line

Among all of the various e-Government applications, citizens were able to transact over 15,000 actual transactions that involved on-line payments or services provided by the City. Of the 5,093 business license transactions last year, 45% were completed on-line. Nearly 60% of the reservations for the City's eight public meeting rooms were made through the online reservation system. Over 4,000 individuals receive email updates about upcoming public meetings, important civic events or other information through a variety of mailing list subscriptions.

Our e-Government services are designed to help save you time and money. We have installed an online calculator that will approximate potential savings in doing business online versus completing transactions at City Hall.

Historical Photo Gallery

Over 300 historic photographs of our City are available on the Web in our historic photo gallery. This diverse collection depicts the growth of our City, highlighting



individuals, businesses, cultural events and the agricultural and industrial development of the Beaverton area.

On-Line Building Permit Inspections

If you are putting an addition onto your house or building a new commercial structure in Beaverton, you can easily access the status of your building inspections on the Web. With the Building Division expecting to conduct over 42,000 inspections in Beaverton this year, this Web enhancement provides our customers easy access to this important information.

City Council Business

If you are interested in current issues being considered by your City Council, you can find a wealth of information including Council agendas, minutes from previous meetings, and agenda bills which contain detailed information that Council members utilize to aid in their decision-making process. In 2003, City Council members read 20,845 pages of information contained within 379 agenda bills in preparation for their meetings.

Award Winning Web Page

The ongoing improvements that we continue to make in our Web site have been recognized with a number of different awards including the *Golden Web Award* and *Diamond Web Award* from the International Association of Web Masters and Designers. Our e-government section of the webpage received international recognition from the Organization of American States as a best practices in electronic government.

Visit the City Web site at: www.ci.beaverton.or.us

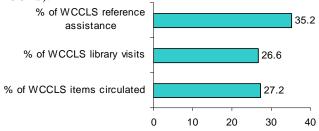
Your City By the Numbers: Beaverton City Library

The Library is a Busy Place!

The new Beaverton City Library opened its doors in September 2000 on the corner of 5th Street and Hall Boulevard in the heart of Beaverton. It has 67,000 square feet with three meeting rooms that can be used by the public. To reserve a room, call (503) 350-4071 or go to the Room Reservation System at www.ci.beaverton.or.us.

The Beaverton City Library was ranked #1 for libraries in Oregon serving a population between 100,000 and 249,999. It was ranked #4 among all Oregon public libraries. (Hennen's American Public Library Ratings).

Beaverton Library is a significant part of the Washington County Cooperative Library System (WCCLS):



Library Materials in 2003:

•Total Items in Collection	
•Magazine/Newspaper Subscriptions	
•Number of Languages in Titles	
•Items Added	
•Items Checked Out	
•Average Number of Items Checked Out Daily 4,999	
Visitors and Services in 2003:	
•Number of visitors 828,221	
•Average daily number of visitors	
•Number of reference questions answered 147,619	
•Average daily reference questions answered	
•Number of story times held	
•Number of children who attended a story time or Summer	
Reading Program event 12,890	
•Number of adult programs held	



11C1U 12
 Number of visits made by
Library on Wheels to child care
facilities 751
•Number of Internet sessions at
Library 161,617
•Student visits to the Young
Adult Homework
Center 50,000



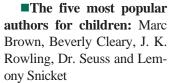
Library Staff and Volunteers

The Library has 52.9 full time equivalent staff members that work to provide high quality services to Beaverton area residents.

Volunteers contributed 14,961 hours of service last year, averaging 42 hours daily. This equates to \$247,457 of donated services to the Beaverton Library.

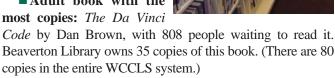
What's Popular at the Library?

■The five most popular authors for young adults: Meg Cabot, Eowin Colfer, Caroline Cooney, Gary Paulsen, and Tamora Pierce



■ Children's book with the most copies: Harry Potter and the Order of the Phoenix with 41 copies. (The library has 143 of all five books in the "Harry Potter" series)

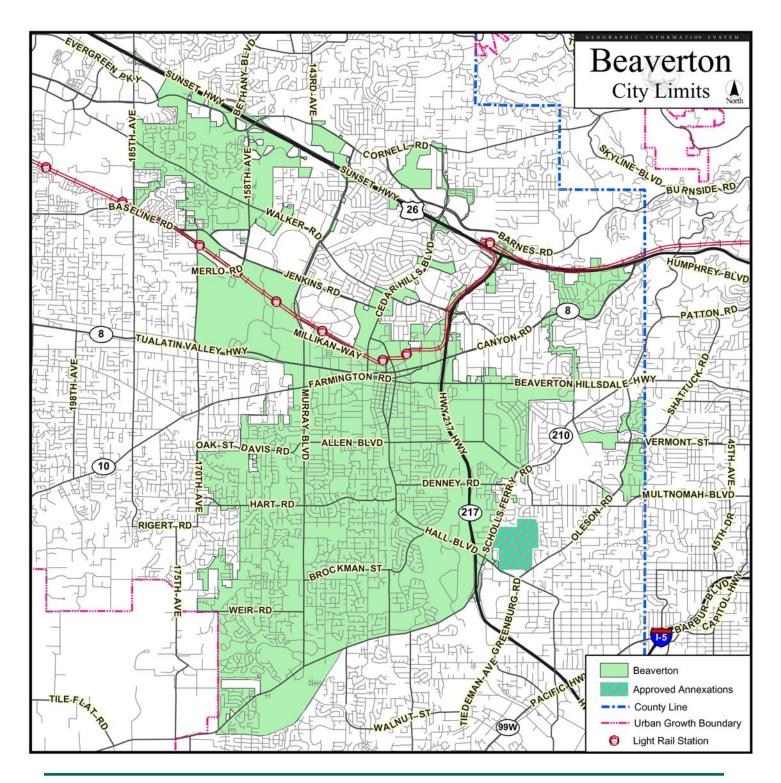
■Adult book with the



■The five most popular non-fiction subjects for adults: Cookbooks, travel, medicine, jobs and business, and art.

For more information about the Library call (503) 644-2197 or visit www.ci.beaverton.or.us. Library hours:

Monday – Thursday: 10:00 am – 8:00 pm Friday: 10:00 am - 6:00 pm Saturday: 10:00am - 5:00 pm **Sunday:** 12:00 pm - 5:00 pm



YOUR CITY

City of Beaverton PO Box 4755 Beaverton, OR 97076-4755 PRSRT STD US Postage PAID Beaverton, OR Permit No. 97

Postal Patron Local